



# improve operational efficiencies



## Cappgemini Government Solutions provides critical planning, reporting and analysis services to Immigration and Customs Enforcement (ICE)

### The Situation

Enforcement and Removal Operations (ERO), a division of the Department of Homeland Security’s (DHS) Immigration and Customs Enforcement (ICE) agency is the primary enforcement arm within ICE for the identification, apprehension, and removal of illegal aliens from the United States. The resources and expertise of ERO are used to identify and apprehend fugitive and convicted criminal aliens, manage them while in custody, facilitate processing through immigration courts, and to enforce orders of removal from the United States.

### The Solution

Cappgemini leveraged supply chain best practices to help ERO become more efficient across many aspects of the organization. It assisted ERO with strategy, capacity and transportation planning as well as forecasting, information management, emergency management, systems modernization and detention standards compliance. Cappgemini has employed resources within ERO to truly understand operations and bring expertise from other agencies and industry to implement solutions that increase productivity and reduce costs.

### The Result

The team from Cappgemini is working closely with ERO to help it minimize the time required and the cost incurred to remove all removable illegal aliens from the US.



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